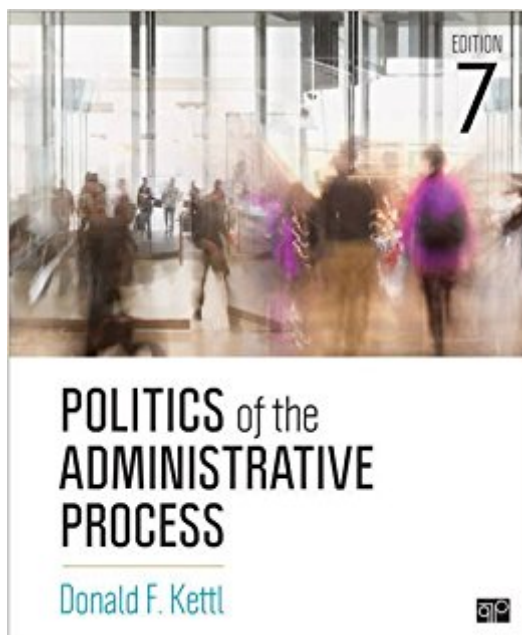


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# Politics Of The Administrative Process; Seventh Edition



## Synopsis

Politics of the Administrative Process shows how efficient public administration requires a delicate balance—the bureaucracy must be powerful enough to be effective, but also accountable to elected officials and citizens. With its engaging vignettes, rich examples and a unique focus on policymaking and politics, the Seventh Edition continues its strong emphasis on politics, accountability, and performance. This new edition has been thoroughly updated with new scholarship, data, events, and case studies, giving students multiple opportunities to apply ideas and analysis as they read.

## Book Information

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## Customer Reviews

"My first encounter with Kettl's Politics of the Administrative Process was from one of former colleagues, who had used this book before. The reasons for using this text are the straightforward stories, easy reading, and comprehensive coverage. I like it because it offers students to due degree of exposure to theories and practical realities. The best part of the text is the way the text presents cases and stories to attract students' attention and induce them to think." -- Su Xuhong "I have used Kettl's Politics of the Administrative Process for close to 10 years now and haven't found a better one. It covers everything I want to cover in class. What I like best are the case studies. I found these very useful when putting my class together for this semester. I especially like the way they highlight issues in all levels of government, not just the federal level. The high quality ancillary material that comes with the text, the PowerPoints and text banks, build a great foundation for

students as they move through the rest of the book." -- Joe Wert "Don Kettl's newest edition of Politics of the Administrative Process continues to be a fantastic introduction to the theory and practice of public administration. Its effective melding of essential concepts, major theories, and cogent case studies makes it an accessible and comprehensive introduction to the field for both pre-service and in-service students." -- Michelle Pautz "Politics of the Administrative Process is a text that is an asset for students and instructors alike. For the student, Donald Kettl provides both the theory and practice of public administration by embedding the processes of the field in the context of our democratic traditions. Students are exposed to administrative activity at the local, state and federal levels as well as the benefits and difficulties of managing public affairs. Instructors benefit from a vast array of resources such as the well-crafted case studies that help connect student to the real-world challenges faced by public administrators." -- Charley Jacobs

Donald F. Kettl is Dean of the School of Public Policy at the University of Maryland and a nonresident senior fellow at the Brookings Institution. Prior to his appointment, he was the Robert A. Fox Leadership Professor at the University of Pennsylvania and Professor of Political Science. Kettl is the author of numerous books, including *The Next Government of the United States: Why Our Institutions Fail Us and How to Fix Them*, *The Global Public Management Revolution*, and *Leadership at the Fed*. Kettl has twice won the Louis Brownlow Award for the best book in public administration, for *The Transformation of Governance: Public Administration for Twenty-first Century America* in 2003 and *System under Stress: Homeland Security and American Politics* in 2005. In 2008, he was awarded the John Gaus Award of the American Political Science Association for lifetime contributions to the scholarship in the joint tradition of political science and public administration. Kettl has consulted broadly for government organizations and is a regular columnist for *Governing* magazine.

Good Sell

The book is really good, however it has one paragraph on ethics. That is my biggest complaint. My only other complaint is that sometimes he will have a whole paragraph of lists of questions, or agencies, or things you can just skip over. Other than that the book was very useful and a straightforward easy read. It was able to skim it and get the basics.

I'm in a MPA program and this text was required. It was a good choice. The book is pretty up to

date. Kettl offers case studies at the end of the chapters. We used those in class. If you have to get this for class as I did, it's not bad at all. However, I did not keep it. Most of the information will stay the same but some of it is constantly changing. It is a good reference book if someone wanted to keep it around.

A book worth reading! As a first year MPA student, I recommend all the students whose BA degree is not public administration to read it so that you can have a collective impression on the US administrative structure, especially for those who first touch the PA or international students who are not very familiar to the US government.

Book has a lot of useful information, it's a good read, and it arrived early and in good condition. I'm very pleased.

Needed this book for my MPA program (Master of Public Administration). Turned out to be better than I thought. While not terribly exciting, Kettl tries to make sure you won't fall asleep. Unfortunately, CQ Press seems to have set the price for this paperback quite high.

I feel like the chapters start out interesting, but then drone out about things that I don't find so important.

I NEEDED MY TEXTBOOK IMMEDIATELY AND GOT IT WITHIN 24 HRS. VERY IMPRESSED!

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